

COOKIES POLICY

for the myprotergia application of MYTILINEOS S.A.

The Controller of the website's cookies is MYTILINEOS S.A., with registered office at 8 Artemidos St., Maroussi.

WHAT YOU NEED TO KNOW ABOUT COOKIES / TRACKERS

WHAT ARE COOKIES?

Cookies are small text files that are stored on your computer or mobile device when you visit a website. This way, the website remembers your actions and preferences for a period of time, in order to provide a more user-friendly service. In this section, we generally use the term "cookies" as an umbrella term to describe techniques such as cookies and trackers.

WHY DO WE USE COOKIES?

The myprotergia application uses cookies primarily to ensure that it operates properly, that your visit will be as user-friendly as possible and that we will be able to provide you with the best possible service. Below you will find a more detailed overview of the cookie categories we use and for what purposes:

WHAT COOKIE CATEGORIES DO WE USE?

There are different cookie categories depending on the purpose of their use. The myprotergia application uses only **technically necessary cookies**, which are essential for the website's proper operation, allowing you to browse and use its functions, such as access to secure areas, bill payment etc. Without these cookies, our website cannot operate efficiently.

Information about each cookie, its name, purpose of use, storage duration and provider are shown below.

Cookie/ Tracker	Type	Duration of Operation	Controller	Recipients	Description
PHPSESSID	Session	For the duration of the session	Protergia	Protergia	It is created to allow the user to browse the application after login.
pk_id	Cookie	1 year	Protergia	Protergia	It is created after the user's successful login to their account and it allows the user to be recognized by the application and to gain immediate access to the database information concerning them.
pk_ref	Tracker	6 months	Protergia	PIWIK ANALYTICS	It is used as a user reference number for the history of information related to use and browsing and it is absolutely necessary for the website's operation.
pk_ses	Tracker	30 minutes	Protergia	PIWIK ANALYTICS	It is used for the temporary storage of information related to use and browsing during the user's visit and it is absolutely necessary for the website's operation.
pk_cons_	Cookie	1 year	Protergia	Protergia	It is created after the user's acceptance of the necessary cookies

For more information on the processing of personal data by MYTILINEOS S.A., you can visit the website of Protergia ([privacy policy](#)).